

KRAMER ELECTRONICS LTD.

PRELIMINARY USER MANUAL

MODE:

TP-578H

DGKat to HDMI Receiver

P/N: 2900-300189 Rev 1

TP-578H DGKat to HDMI Receiver



This guide helps you install and use your product for the first time. For more detailed information, go to <u>http://www.kramerelectronics.com/support/product_downloads.asp</u> to download the latest manual or scan the QR code on the left.

Step 1: Check what's in the box

TP-578H DGKat™ to HDMI Receiver

Power adapter (12V DC)

4 Rubber feet

1 Quick start guide



Save the original box and packaging materials in case your Kramer product needs to be returned to the factory for service.

Step 2: Install the TP-578H

Mount the device in a rack (using the optional RK-3T rack adapter available for purchase) or place it on a shelf.

Step 3: Connect the input and outputs

Always switch off the power to all devices before connecting them to your TP-578H.



Step 4: Connect the power

Connect the power adapter to the TP-578H and plug the adapter into the mains electricity.



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1 Introduction

Welcome to Kramer Electronics! Since 1981, Kramer Electronics has been providing a world of unique, creative, and affordable solutions to the vast range of problems that confront video, audio, presentation, and broadcasting professionals on a daily basis. In recent years, we have redesigned and upgraded most of our line, making the best even better!

Our 1,000-plus different models now appear in 11 groups that are clearly defined by function: GROUP 1: Distribution Amplifiers; GROUP 2: Switchers and Routers; GROUP 3: Control Systems; GROUP 4: Format/Standards Converters; GROUP 5: Range Extenders and Repeaters; GROUP 6: Specialty AV Products; GROUP 7: Scan Converters and Scalers; GROUP 8: Cables and Connectors; GROUP 9: Room Connectivity; GROUP 10: Accessories and Rack Adapters and GROUP 11: Sierra Video Products.

Congratulations on purchasing your Kramer DigiTOOLS[®] **TP-578H** *DGKat to HDMI Receiver*, which is ideal for the following typical applications:

- Boardrooms and classrooms
- Multimedia applications

2 Getting Started

We recommend that you:

- Unpack the equipment carefully and save the original box and packaging materials for possible future shipment
- Review the contents of this user manual



Go to <u>http://www.kramerelectronics.com/support/product_downloads.asp</u> to check for up-to-date user manuals, application programs, and to check if firmware upgrades are available (where appropriate).

2.1 Achieving the Best Performance

To achieve the best performance:

- Use only good quality connection cables (we recommend Kramer highperformance, high-resolution cables) to avoid interference, deterioration in signal quality due to poor matching, and elevated noise levels (often associated with low quality cables)
- · Do not secure the cables in tight bundles or roll the slack into tight coils
- Avoid interference from neighboring electrical appliances that may adversely influence signal quality
- Position your Kramer TP-578H DGKat to HDMI Receiver away from moisture, excessive sunlight and dust



This equipment is to be used only inside a building. It may be connected only to other equipment that is installed inside a building.

2.2 Safety Instructions

	Caution:	No operator serviceable parts inside the unit
J	Warning:	Use only the Kramer Electronics input power wall adapter that is provided with the unit.
	Warning:	Disconnect the power and unplug the unit from the wall before installing

2.3 Recycling Kramer Products

The Waste Electrical and Electronic Equipment (WEEE) Directive 2002/96/EC aims to reduce the amount of WEEE sent for disposal to landfill or incineration by requiring it to be collected and recycled. To comply with the WEEE Directive, Kramer Electronics has made arrangements with the European Advanced Recycling Network (EARN) and will cover any costs of treatment, recycling and recovery of waste Kramer Electronics branded equipment on arrival at the EARN facility. For details of Kramer's recycling arrangements in your particular country go to our recycling pages at <u>http://www.kramerelectronics.com/support/recycling/</u>.

3 Overview

The high quality **TP-578H** *DGKat to HDMI Receiver* accepts a DGKat TP (Twisted Pair) signal from a compatible Kramer DGKat transmitter and decodes it into the following signals:

- HDMI
- IR
- S/PDIF digital audio
- Balanced and unbalanced audio
- RS-232

The device is designed to be used in conjunction with any Kramer DGKat switcher or transmitter, (for example, the **VS-62D** or the **TP-577X1**).

The TP-578H features:

- HDCP support
- HDTV compatibility
- A system range of up to 70m (230ft) at 1080p and 1600 x 1200 on shielded BC-DGKat623 cable (see Section 3.1)
- I-EDIDPro[™] Kramer Intelligent EDID Processing[™] Intelligent EDID handling & processing algorithm ensures Plug and Play operation for HDMI systems
- HPD—Hot Plug Detect signals from the display device to the source
- Equalization and reclocking of the data
- K-LINK compatibility
- Up to 4.95Gbps data rate (1.65Gbps per graphics channel)
- PowerConnectPlus—A single connection to the transmitter or the receiver powers both units. The higher voltage PowerConnectPlus also powers regular PowerConnect devices via auto-negotiation

- A DigiTOOLS[®] sized enclosure. Three devices can be mounted in a 1U rack space using the optional RK-3T adapter
- Lockable EDID

The TP-578H supports a range of:

- Up to 90m (295ft) at 1080i, or up to 30m (98ft) at 1080p on shielded
 BC-DGKat524 cable
- Up to 90m (295ft) at 1080i, or up to 70m (230ft) at 1080p on shielded
 BC-DGKat623 cable
- Up to 100m (330ft) at 1080i or up to 90m (295ft) at 1080p on shielded
 BC-DGKat7a23 cable

Note: The transmission range depends on the signal resolution, the graphics card and the display used. The distance using non-Kramer CAT 6 and CAT 7a cables may not reach these ranges.

3.1 Using TP cables

Kramer engineers have developed special twisted pair cables to best match our digital twisted pair products; the Kramer **BC-DGKat524** (CAT 5 24 AWG), the Kramer **BC-DGKat623** (CAT 6 23 AWG), and the Kramer **BC-DGKat7a23** (CAT 7a 23 AWG) cables. These specially built cables significantly outperform regular CAT 5/CAT 6/CAT 7a cables.

Note: The TP-578H cannot work with unshielded cables.

3.2 About the Power Connect[™] Feature

The Power Connect[™] feature here means that only one unit in a system, the transmitter or receiver, needs to be connected to a power source when the devices are within 60m (197ft) of each other. The Power Connect[™] feature applies as long as the cable can carry power and the distance does not exceed 60m on standard TP cable. (Heavier gauge cable may be used to extend the Power Connect[™] range).



Using a TP cable that is incorrectly wired may cause permanent damage to the device

4 Defining the TP-578H DGKat to HDMI Receiver

Figure 1 defines the front panel of the TP-578H.



#	Feature		Function
1	IR 3.5mm Mini Jack		Connect to the IR blaster or sensor
2	K-LINK Mode Button		Press to toggle between the active and passive data modes (see <u>Section 6.2</u>). The current data mode is indicated by the K-LINK LED (see <u>K-LINK LED</u>)
3	HDMI OU	TPUT Connector	Connect to the HDMI acceptor (see Section 5)
4	HDMI OUTPUT LED		Lights green when there is a valid HDMI signal present (see <u>Section 6.4.1</u>)
5	AUDIO	S/PDIF Digital Audio RCA Connector	Connect to the digital, stereo audio acceptor
6	Ουτ	ANALOG Audio 3.5mm Mini Jack	Connect to the unbalanced, stereo audio acceptor
7	K-LINK LE	D	The LED indicates the current K-LINK data mode:
			Lights green when the device is in active data mode
			 Lights red when the device is in passive data mode
			To toggle the K-Link data mode, press the K-Link button (see K-LINK Mode Button)
8	8 ON LED		The LED indicates the power supply status:
			Lights green when the device receives adequate power
			• Flashes red/green for a few seconds while negotiating the power supply then lights solid (see <u>Section 6.4.2</u>)
9	DGKat LED		Lights green when the DGKat link to the transmitter is valid

Figure 2 defines the rear panel of the **TP-578H**.



#	Feature	Function
1	AUDIO OUT 5-way Terminal Block	Connect to the balanced, stereo audio acceptor (see <u>Section 5.2</u>)
2	RS-232 3-way Serial Terminal Block	Connect to the RS-232 serial transmitter or receiver. Note : Data are transmitted even in the absence of a video or audio signal (see <u>Section 6.2</u>)
3	<i>REMOTE</i> 3-way Terminal Block	For future use
4	LED 3-way Terminal Block	For future use
5	PROG. Mini USB Connector	For the use of Kramer service personnel only
6	DGKat IN RJ-45 TP Connector	Connect to a compatible DGKat TP switcher/transmitter (for example, the VS-62D/TP-577X1)
7	SETUP 4-way DIP-switch	For setting device functions, (see Section 6.1)
8	12V DC Connector	Connect to the power adapter, center pin positive (see <u>Section 3.2</u>)

5 Connecting the TP-578H



Always disconnect/switch off the power to all devices before connecting them to your **TP-578H**. After connecting your **TP-578H**, connect its power and then reconnect/switch on the power to the other devices.



Figure 3: Connecting the TP-578H DGKat to HDMI Receiver

To connect the TP-578H as illustrated in the example in Figure 3:

- Connect the DGKat Out RJ-45 connector on the VS-62D to the DGKat In RJ-45 connector on the TP-578H using STP cable (see <u>Section 3.1</u>).
- Connect the HDMI Output on the TP-578H to the HDMI acceptor, (for example, a projector).
- Connect the RS-232 3-way terminal block on the TP-578H to the RS-232 controlled device, (for example, a projector).

- Connect the Audio Out S/PDIF digital, RCA audio connector on the TP-578H to the audio acceptor, (for example, an audio amplifier with speakers).
- Connect the power adapter to the **TP-578H** (see <u>Section 3.2</u>) and to the mains electricity (not shown in <u>Figure 3</u>).

5.1 Connecting a Serial Controller to the TP-578H via RS-232

To connect a serial controller to the TP-578H:

- From the RS-232 9-pin D-sub serial port on the serial controller connect:
 - Pin 5 to the GND pin on the TP-578H RS-232 terminal block
 - Pin 3 to the RX pin on the TP-578H RS-232 terminal block
 - Pin 2 to the TX pin on the **TP-578H** RS-232 terminal block

5.2 Connecting a Balanced/Unbalanced Stereo Audio Device

<u>Figure 4</u> and <u>Figure 5</u> illustrate how to connect a balanced and unbalanced stereo audio device to the Audio Out 5-way terminal block.



Figure 4: Balanced Stereo Audio Connection

L+ L- G R+ R-



Figure 5: Unbalanced Stereo Audio Output Connection

6 Operating the TP-578H

6.1 The Setup 4-way DIP-switch

The Setup 4-way dip-switch lets you lock the EDID. When the switch is down it is on, when it is up it is off.

Switch #	Feature	Function	Switch State
1	Lock EDID	Locks the current	On—Lock EDID (down)
		EDID in memory	Off—Normal EDID mode (Default, up)
2			
3	For future use		
4			

6.2 Setting the Active or Passive Data K-Link Mode

Note: Data are transmitted even in the absence of video and audio signals.

The TP-578H treats RS-232 data in either of the following manners:

- Active—The data are treated as Kramer Protocol 3000 commands and are processed by the microcontroller of the TP-578H
- Passive—The data are treated as raw data and are transmitted over the DGKat link with no processing

To select the active or passive data mode:

Press the K-Link mode button to toggle between the active and passive data modes.

When the K-Link LED on the front panel lights green, the device is in the active mode. When the K-Link LED lights red, the device is in the passive mode.

6.3 Locking the EDID

You can lock the current EDID to prevent the EDID from being updated automatically when a new display device is plugged in.

To lock the current EDID:

• Set DIP-switch 1 to ON

Note: When DIP-switch 1 is on you can still modify the EDID using Protocol 3000 commands or the EDID Designer.

6.4 LED Operation

The LEDs on the front panel provide status information as detailed below.

6.4.1 HDMI Output LED

HDMI Output LED Color	HDMI Signal State
Solid green	Signal present
Fast flashing green for a few seconds then solid green	Signal present but acceptor does not support HDCP
Slow flashing green for a few seconds then solid green	Signal present but there is no acceptor

6.4.2 DGKat LED

DGKat LED Color	DGKat State
Solid green	Valid DGKat link
Off	DGKat link not valid

6.4.1 K-Link LED

K-Link LED Color	K-Link Mode
Red	Passive mode
Green	Active mode

6.4.2 On LED

On LED Color	Power Status
Solid green	Power is connected
Flashes green/red	The device is negotiating the power requirement (see <u>Section 3.2</u>)

7 Wiring the TP RJ-45 Ethernet Connector

Connect/solder the cable shield to the RJ-45 connector shield at both ends of the cable.



Do not use a crossed TP cable with this product. Using a TP cable that is incorrectly wired may cause permanent damage to the device.

Do not use unshielded TP cables with this product.

Figure 6 defines the TP pinout using a straight pin-to-pin cable with RJ-45 connectors.

EIA /TIA 568B		
PIN	Wire Color	
1	Orange / White	
2	Orange	
3	Green / White	
4	Blue	
5	Blue / White	
6	Green	
7	Brown / White	
8	Brown	
Pair 1	4 and 5	
Pair 2	1 and 2	
Pair 3	3 and 6	
Pair 4	7 and 8	

Figure 6: TP Pinout Wiring



8 Technical Specifications

INPUTS:	1 DGKat TP on an RJ-45 connector	
OUTPUTS:	1 HDMI on an HDMI connector 1 S/PDIF digital audio on an RCA connector 1 Analog unbalanced stereo audio on a 3.5mm mini jack 1 Analog balanced stereo audio on a 5-way terminal block	
PORTS:	1 RS-232 serial port on a 3-way terminal block 1 IR port on a 3.5mm mini jack	
BANDWIDTH:	Up to 4.95Gbps data rate (1.65Gbps per graphics channel)	
COMPLIANCE WITH HDCP STANDARD:	Supports HDCP	
INDICATOR LEDs:	HDMI OUTPUT, K-LINK, DGKAT, Power	
POWER CONSUMPTION:	12V DC, 900mA	
OPERATING TEMPERATURE:	0° to +40°C (32° to 104°F)	
STORAGE TEMPERATURE:	-40° to +70°C (-40° to 158°F)	
HUMIDITY:	10% to 90%, RHL non-condensing	
DIMENSIONS:	12.1cm x 6.99cm x 2.47cm (4.76" x 2.75" x 0.97") W, D, H	
WEIGHT:	0.35kg (0.77lbs) approx.	
INCLUDED ACCESSORIES:	Power supply	
OPTIONS:	RK-3T 19" rack adapter	
Specifications are subject to change without notice at http://www.kramerelectronics.com		

8.1 Default Communication Parameters

RS-232	
Protocol 3000	
Baud Rate:	115,200
Data Bits:	8
Stop Bits:	1
Parity:	None
Command Format:	ASCII

9 Default EDID

Monitor Model name..... TP-578 Manufacturer..... KMR Plug and Play ID..... KMR1200 Serial number...... 505-709990100 Manufacture date...... 2011, ISO week 255 Filter driver..... None EDID revision..... 1.3 Input signal type...... Digital Color bit depth...... Undefined Display type RGB color Screen size..... 520 x 320 mm (24.0 in) Power management...... Standby, Suspend, Active off/sleep Extension blocs...... 1 (CEA-EXT) ------DDC/CI.....n/a Color characteristics Default color space..... Non-sRGB Display gamma...... 2.20 Red chromaticity...... Rx 0.674 - Ry 0.319 Green chromaticity...... Gx 0.188 - Gy 0.706 Blue chromaticity...... Bx 0.148 - By 0.064 White point (default) Wx 0.313 - Wy 0.329 Additional descriptors... None Timing characteristics Horizontal scan range 30-83kHz Vertical scan range..... 56-76Hz Video bandwidth..... 170MHz CVT standard..... Not supported GTF standard..... Not supported Additional descriptors... None Preferred timing...... Yes Native/preferred timing.. 1280x720p at 60Hz (16:10) Modeline...... "1280x720" 74.250 1280 1390 1430 1650 720 725 730 750 +hsync +vsync Standard timings supported 720 x 400p at 70Hz - IBM VGA 720 x 400p at 88Hz - IBM XGA2 640 x 480p at 60Hz - IBM VGA 640 x 480p at 67Hz - Apple Mac II 640 x 480p at 72Hz - VESA 640 x 480p at 75Hz - VESA 800 x 600p at 56Hz - VESA 800 x 600p at 60Hz - VESA 800 x 600p at 72Hz - VESA 800 x 600p at 75Hz - VESA 832 x 624p at 75Hz - Apple Mac II 1024 x 768i at 87Hz - IBM 1024 x 768p at 60Hz - VESA 1024 x 768p at 70Hz - VESA 1024 x 768p at 75Hz - VESA 1280 x 1024p at 75Hz - VESA 1152 x 870p at 75Hz - Apple Mac II 1280 x 1024p at 75Hz - VESA STD 1280 x 1024p at 85Hz - VESA STD 1600 x 1200p at 60Hz - VESA STD 1024 x 768p at 85Hz - VESA STD 800 x 600p at 85Hz - VESA STD 640 x 480p at 85Hz - VESA STD 1152 x 864p at 70Hz - VESA STD 1280 x 960p at 60Hz - VESA STD

IT underscan..... Supported Basic audio..... Supported YCbCr 4:4:4..... Supported YCbCr 4:2:2..... Supported Native formats...... 1 Detailed timing #2..... 1920x1080i at 60Hz (16:10) Detailed timing #3..... 1280x720p at 60Hz (16:10) Modeline...... "1280x720" 74.250 1280 1390 1430 1650 720 725 730 750 +hsync +vsync Detailed timing #4...... 720x480p at 60Hz (16:10) Modeline...... "720x480" 27.000 720 736 798 858 480 489 495 525 -hsync -vsync CE audio data (formats supported) LPCM 2-channel, 16/20/24 bit depths at 32/44/48 kHz CE video identifiers (VICs) - timing/formats supported 1920 x 1080p at 60Hz - HDTV (16:9, 1:1) 1920 x 1080i at 60Hz - HDTV (16:9, 1:1) 1280 x 720p at 60Hz - HDTV (16:9, 1:1) [Native] 720 x 480p at 60Hz - EDTV (16:9, 32:27) 720 x 480p at 60Hz - EDTV (4:3, 8:9) 720 x 480i at 60Hz - Doublescan (16:9, 32:27) 720 x 576i at 50Hz - Doublescan (16:9, 64:45) 640 x 480p at 60Hz - Default (4:3, 1:1) NB: NTSC refresh rate = (Hz*1000)/1001 CE vendor specific data (VSDB) IEEE registration number. 0x000C03 CEC physical address..... 1.0.0.0 Maximum TMDS clock...... 165MHz CE speaker allocation data Channel configuration.... 2.0 Front left/right...... Yes Front LFE..... No Front center..... No Rear left/right..... No Rear center..... No Front left/right center.. No Rear left/right center... No Rear LFE..... No Report information Date generated...... 28/10/2013 Software revision...... 2.60.0.972 Data source..... File Operating system...... 6.1.7601.2.Service Pack 1

Raw data

10 Protocol 3000

The **TP-578H** can be operated using serial commands from a PC, remote controller or touch screen using the Kramer Protocol 3000.

This section describes the:

- Kramer Protocol 3000 syntax (see Section 10.1)
- Kramer Protocol 3000 commands (see Section 10.2)

10.1 Kramer Protocol 3000 Syntax

10.1.1 Host Message Format

Start	Address (optional)	Body	Delimiter
#	device_id@	Message	CR

10.1.1.1 Simple Command

Command string with only one command without addressing:

Start	Body	Delimiter
#	Command SP Parameter_1,Parameter_2,	CR

10.1.1.2 Command String

Formal syntax with command concatenation and addressing:

Start	Address	Body	Delimiter
#	device_id@	Command_1 Parameter1_1,Parameter1_2, Command_2 Parameter2_1,Parameter2_2, Command_3 Parameter3_1,Parameter3_2,	CR

10.1.2 Device Message Format

Start	Address (optional)	Body	delimiter
~	device_id@	Message	CRLF

10.1.2.1 Device Long Response

Echoing command:

Start	Address (optional)	Body	Delimiter
~	device_id@	Command SP [Param1 ,Param2] result	CRLF

 \mathbf{CR} = Carriage return (ASCII 13 = 0x0D)

LF = Line feed (ASCII 10 = 0x0A)

SP = Space (ASCII 32 = 0x20)

10.1.3 Command Terms

Command

A sequence of ASCII letters ('A'-'Z', 'a'-'z' and '-'). Command and parameters must be separated by at least one space.

Parameters

A sequence of alphanumeric ASCII characters ('0'-'9','A'-'Z','a'-'z' and some special characters for specific commands). Parameters are separated by commas.

Message string

Every command entered as part of a message string begins with a **message** starting character and ends with a **message closing character**.

Note: A string can contain more than one command. Commands are separated by a pipe ('|') character.

Message starting character

'#' – For host command/query'~' – For device response

Device ID (Optional, for K-NET)

K-NET Device ID followed by '@'

Query sign

'?' follows some commands to define a query request.

Message closing character

CR – For host messages; carriage return (ASCII 13) CRLF – For device messages; carriage return (ASCII 13) + line-feed (ASCII 10)

Command chain separator character

When a message string contains more than one command, a pipe ('|') character separates each command.

Spaces between parameters or command terms are ignored.

10.1.4 Entering Commands

You can directly enter all commands using a terminal with ASCII communications software, such as HyperTerminal, Hercules, etc. Connect the terminal to the serial or Ethernet port on the Kramer device. To enter \boxed{CR} press the Enter key. (\boxed{LF} is also sent but is ignored by command parser).

For commands sent from some non-Kramer controllers like Crestron, some characters require special coding (such as, /X##). Refer to the controller manual.

10.1.5 Command Forms

Some commands have short name syntax in addition to long name syntax to allow faster typing. The response is always in long syntax.

10.1.6 Chaining Commands

Multiple commands can be chained in the same string. Each command is delimited by a pipe character ("|"). When chaining commands, enter the **message starting character** and the **message closing character** only once, at the beginning of the string and at the end.

Commands in the string do not execute until the closing character is entered.

A separate response is sent for every command in the chain.

10.1.7 Maximum String Length

64 characters

10.2 Kramer Protocol 3000 Commands

Command	Description
#	Protocol handshaking
BUILD-DATE?	Read device build date
CPEDID	Copy EDID data from the output to the input EEPROM
DEF-RES?	Assign custom defined scaled video output resolution to "vic" index
DISPLAY?	Read if output is valid
FACTORY	Reset to factory default configuration
GEDID	Read EDID data
HELP	List of commands
LDEDID	Load EDID data
LDFW	Load new firmware
MODEL?	Read device model
NAME	Set machine (DNS) name
NAME?	Query machine (DNS) name
NAME-RST	Reset machine name to factory default (DNS)
PROT-VER?	Read device protocol version
RESET	Reset device
SIGNAL?	Read if input is valid
SN?	Read device serial number
UPGRADE	Execute firmware upgrade
VERSION?	Read device firmware version

LIMITED WARRANTY

The warranty obligations of Kramer Electronics for this product are limited to the terms set forth below:

What is Covered

This limited warranty covers defects in materials and workmanship in this product.

What is Not Covered

This limited warranty does not cover any damage, deterioration or malfunction resulting from any alteration, modification, improper or unreasonable use or maintenance, misuse, abuse, accident, neglect, exposure to excess molisture, fire, improper packing and shipping (such claims must be presented to the carrier), lightning, power surges, or other acts of nature. This limited warranty does not cover any damage, deterioration or malfunction resulting from the installation or removal of this product from any installation, any unauthorized tampering with this product, any repairs attempted by anyone unauthorized by Kramer Electronics to make such repairs, or any other cause which does not relate directly to a defect in materials and/or workmanship of this product. This limited warranty does not cover cartons, equipment enclosures, cables or accessories used in conjunction with this product.

Without limiting any other exclusion herein, Kramer Electronics does not warrant that the product covered hereby, including, without limitation, the technology and/or integrated circuit(s) included in the product, will not become obsolete or that such items are or will remain compatible with any other product or technology with which the product may be used.

How Long Does this Coverage Last

Seven years as of this printing; please check our Web site for the most current and accurate warranty information.

Who is Covered

Only the original purchaser of this product is covered under this limited warranty. This limited warranty is not transferable to subsequent purchasers or owners of this product.

What Kramer Electronics will do

Kramer Electronics will, at its sole option, provide one of the following three remedies to whatever extent it shall deem necessary to satisfy a proper claim under this limited warranty:

- Elect to repair or facilitate the repair of any defective parts within a reasonable period of time, free of any charge for the necessary parts and labor to complete the repair and restore this product to its proper operating condition. Kramer Electronics will also pay the shipping costs necessary to return this product once the repair is complete.
- Replace this product with a direct replacement or with a similar product deemed by Kramer Electronics to perform substantially the same function as the original product.
- Issue a refund of the original purchase price less depreciation to be determined based on the age of the product at the time remedy is sought under this limited warranty.

What Kramer Electronics will not do Under This Limited Warranty

If this product is returned to Kramer Electronics or the authorized dealer from which it was purchased or any other party authorized to repair Kramer Electronics products, this product must be insured during shipment, with the insurance and shipping charges prepaid by you. If this product is returned unisured, you assume all risks of loss or damage during shipment. Kramer Electronics will not be responsible for any costs related to the removal or re-installation of this product from or into any installation. Kramer Electronics will not be responsible for any costs related to any setting up this product, any adjustment of user controls or any programming required for a specific installation of this product.

How to Obtain a Remedy under this Limited Warranty

To obtain a remedy under this limited warranty, you must contact either the authorized Kramer Electronics reseller from whom you purchased this product or the Kramer Electronics office nearest you. For a list of authorized Kramer Electronics resellers and/or Kramer Electronics authorized service providers, please visit our web site at www.kramerelectronics.com or contact the Kramer Electronics office nearest you.

In order to pursue any remedy under this limited warranty, you must possess an original, dated receipt as proof of purchase from an authorized Kramer Electronics reseller. If this product is returned under this limited warranty, a return authorization number, obtained from Kramer Electronics, will be required. You may also be directed to an authorized reseller or a person authorized by Kramer Electronics to repair the product.

If it is decided that this product should be returned directly to Kramer Electronics, this product should be properly packed, preferably in the original carton, for shipping. Cartons not bearing a return authorization number will be refused.

Limitation on Liability

THE MAXIMUM LIABILITY OF KRAMER ELECTRONICS UNDER THIS LIMITED WARRANTY SHALL NOT EXCEED THE ACTUAL PURCHASE PRICE PAID FOR THE PRODUCT. TO THE MAXIMUM EXTENT PERMITTED BY LAW, KRAMER ELECTRONICS IS NOT RESPONSIBLE FOR DIRECT. SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY. Some countries, districts or states do not allow the exclusion or limitation of relief, special, incidental, consequential or indirect damages, or the limitation of liability to specified amounts, so the above limitations or exclusions may not apply to you.

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CE 9001.5 SAFETY WARNING Disconnect the unit from the power supply before opening and servicing P/N: 2900-300189



Rev: